A Revolutionary Approach: Bringing an Equity Focus to Smart Growth by Engaging Marginalized Populations

Sally Clark, Seattle City Council Glenn Harris, Seattle Office of Civil Rights Sebhat Tenna, Seattle Department of Neighborhoods Janice Kong, Planning Outreach Liaison Nora Liu, Seattle Department of Planning and Development

Seattle's Neighborhood Planning



Common perception of community -based urban planning

Prise de la Bastille, 1789



Neighborhood planning in Seattle

- Washington's Growth Management Act context
- Urban villages, hubs, centers and what happens when 10,000 people show up to plan (1996-2000)
- Both the process and final plans yield value
- Implementing plans is hard politically and financially

Neighborhood Planning in Seattle

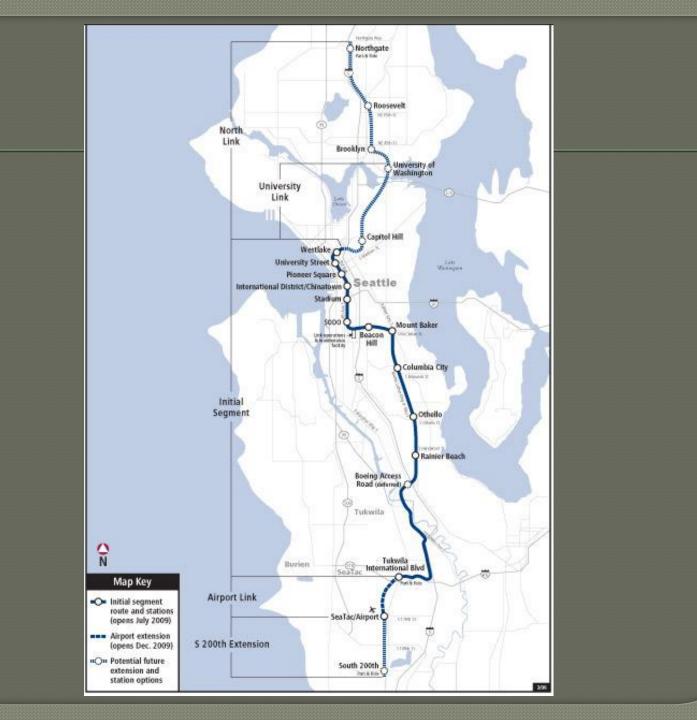
Middle-age Slump

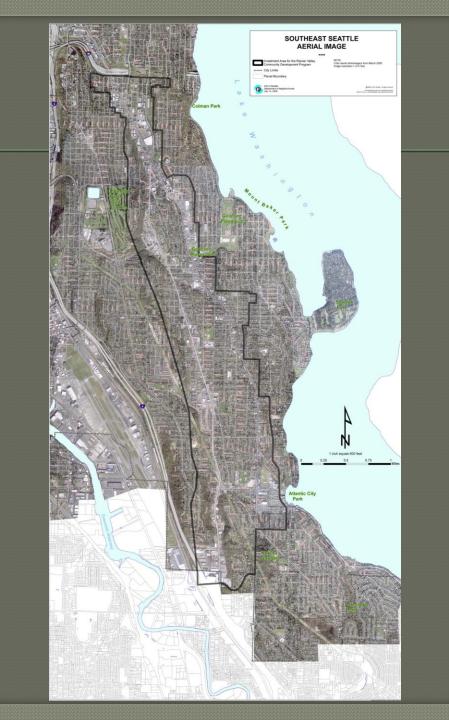
- 20-year plans at age 10
- "But you already gave us growth targets and we already planned!"
- Plan Updates 2009 ?
- Goal: More inclusive Outreach and Engagement
- How: Neighborhood Planning Race and Social Justice Toolkit

Neighborhood Planning in Seattle

2009 focus on updates in Southeast Seattle

- "Opportunities" of light rail stations.
- Ongoing challenge of long, linear arterials.
- Greater proportion of low-income families and housing relative to other neighborhoods.
- Greater proportion of new immigrant and non-English speakers relative to other neighborhoods.
- Competing philosophies of development and the role of government









1999 2005

Othello Station Area





Seattle's Race and Social Justice Initiative

Imagine a city where ...

- Race does not predict the quality of education you receive, or whether you will graduate from high school.
- Race does not predict your likelihood of going to prison.
- Race does not predict your likelihood of being homeless.
- Race does not predict how long you will live.
- Race does not predict the survival of your baby.
- Race does not shape your career opportunities or predict how much you earn.

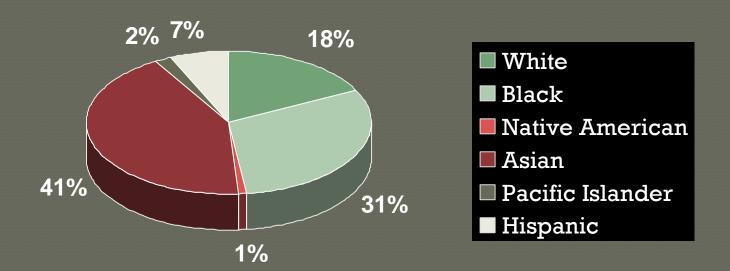
Seattle's Race and Social Justice Initiative

- The mission of the Race and Social Justice Initiative is to end institutionalized racism in City government and promote multiculturalism and full participation by all residents. RSJI is committed to meaningful change. We all need to work to end racism in Seattle.
- The Race and Social Justice Initiative envisions a city where racial disparities have been eliminated and racial equity achieved.

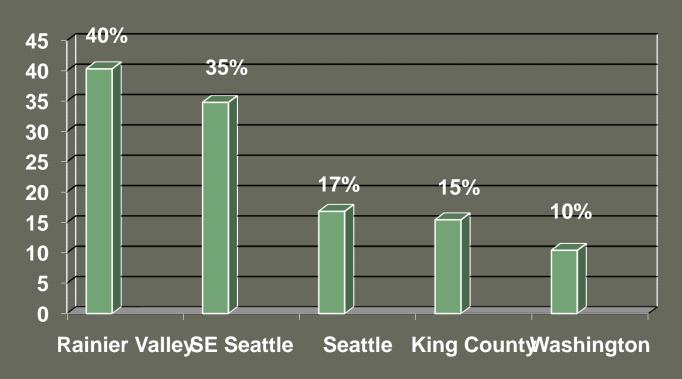
Seattle's Race and Social Justice Initiative

- Goal 1 End racial disparities internal to the City
- Goal 2 Strengthen the way the City engages the community and provides services
- Goal 3 Eliminate race-based disparities in our communities

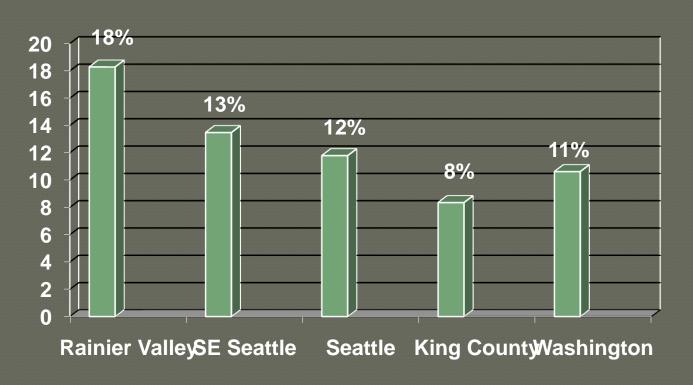
Racial Compostion Rainier Valley



Foreign Born Rainier Valley



Poverty Rate Rainier Valley



Race and Social Justice Toolkit

Why an Equity Tool?

- Assess community conditions, disparities and the desired community impact
- Expand opportunity and access for individuals
- Minimize unforeseen impacts of growth and new policies
- Affect systemic change
- Promote culturally inclusive collaboration and civic engagement; and
- Elevate awareness of racial/cultural issues

Race and Social Justice Toolkit

Three Parts:

- Data Worksheet
- Outreach and Engagement Worksheet
- Content Worksheet

Inclusive Community Outreach



Seattle's Neighborhood Planning



2009 Neighborhood Plan Updates in three neighborhoods:

- MLK @ Holly Street (Othello)
- North Rainier Valley
- and, North Beacon Hill



Planning Outreach Liaisons hosted 80 workshops throughout Southeast Seattle and the Greater Duwamish. These workshops were attended by 1,650 participants—stemming from 13 traditionally under-represented communities.





WHY INCLUSIVE CIVIC ENGAGEMENT?

- To Implement Healthy Democracy
- To Build Community Relations
- To Increase Community Ownership
- To Create a City that is Enriched by its Diverse Cultures

2009 Neighborhood Plan Update Outreach – Planning Outreach Liaison (POL) Model

- Based on Annie E. Case Foundations"Trusted Advocate Model"
- •Inclusivity
- ■Economic and Social Equity
- Accessibility
- Community Empowerment







Who are the Neighborhood Planning Outreach Liaisons?

- Experience and sensitivity when working with diverse communities
- •Bicultural
- •Bilingual (if applicable)
- •Familiarity with their respective community
- Translation Experience (if applicable)
- Interpretation Experience (if applicable)
- Experience conducting outreach
- Facilitation Experience

Neighborhood Plan Update – Identified Historically Underrepresented Communities

- Seniors and People Living with Disabilities
- Youth
- Native Americans
- African Americans
- Amharic-Speaking (Ethiopian)
- Cantonese & Mandarin-Speaking (Chinese)
- Khmer-Speaking (Cambodian)
- Oromiffa-Speaking (Ethiopian)
- Somali Speaking (Somali)
- Spanish-Speaking (Latino)
- Tagalog-Speaking (Filipino)
- Tigrinya-Speaking (Eritrean/Ethiopian)
- Vietnamese-Speaking (Vietnamese)





The Community

Neighborhood Plan Update – POL Hosted Workshop & Facilitation

- POLs facilitated workshop—in their respective languages
- Familiar Community Spaces (Local)
- Use of community vendors, restaurants, caterers and licensed daycare providers
- Materials and technical support provided by the City of Seattle

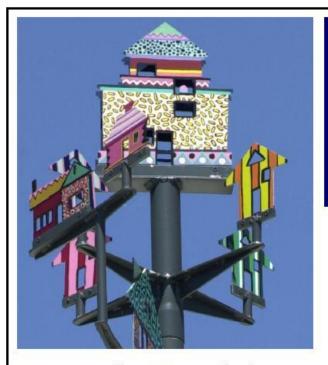




POL – Workshops & Facilitation



POL - Interpretation



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ለበለጠ መረጃ ኢትዮጵያ ዓለምነህን (206)234-6830 ደውለው ማናገር ይችሳሉ።

POL - Translation

WAAYEE OOPHII **GANDAA**

GANDAA 28 UUMTE, OOPHIIN CUFTI AKEEKA, TARSIMOO FI XIINXALLAA GANDA UFII UF KEESSAA QABA HAALA MAGAALATTIIN QOPHII HEDDUU QABDU GARGGARU

JIJJIIRAMNI DHUFUTTI JIRA, SIYAATIL GUDDACHUTTI

FEGA COPHIIN GANDAA DURA WIXINAMEE WAGGAAN KUDHANII OL DABREE JIRA. AKKASUMA MAGAALAA TEENNAAF DHUFAA JIRA, SIYAATIL ADDAATIIN GUDDATAA JIRTI.



HAALLI DHIYOO TANAA GARA HIREE HAARAYAA FI QOPHII GANDA GARII DURAANII FOOYYESUTTI NU GEESSE. QOPHIILEE GANDAA FOOYYESSUUN QUBATTOOTA AKKA ISAAN MAGAALAA SIYAATIL WALIIN HARIIRANII FI ITTI FUFANII UMMATA QABEENA, WAGGAA,FEDHII FI JIREENNA BIFA CUFAATIIF HAWAASA DAGAAGSAN ISAAN TAASISA

GABAASA HAALA QOPHII GANDAA

AANJAA QOPHII GANDAAF FUUL-DURATTI GODHAMU ILAALUUF, DALAGDOOTNI MAGAALAA GUUTUU SIYAATILIITTI HAWAASA WALIIN NI DALAGANI GILGAALA GEEJJIBA, FI BAKKA TAJAAJILAA UUMUUF, GABAASNI HAALA KANAA MURTIILEE QOPHII GANDAA WAGGAALEE DHUFUU DABARSUUF GARGAARA.



QOPHII GANDAA FOOYYEESSUU

BULCHAAN GREG NICKELS FI QIXXEEWWAN MAGAALAA SIYYATIL GANDEEN JIJJIIRAMNI DILLI ITTI HIN GODHAMIN KA AMMOO GODHAMAA JIRU LAALANI, FOYYEFFAMNI GANDEEN SADIHII KARAA M.L.K HADIIDAAN TAJAAJILAMAN BARA 2009 SHAFFISANN NI AANSA. ISAANIS: MLK KARAA Holly (Othello), KAABA Beacon Hill FI KAABA Rainier Valley

HUJII BARBAACHIFTUU TANA EENUTU DALAGUTTI JIRA

QOPHIIN GANDAA ISIN WALIIN AANSA! MALA GANDA KEESSAN DHIMA ITTI BAYANII FI GANDA AKKAMII AKKA TA'UU QABU HAWWII QABDANIIF HAYYUUN ISINI. OLLAA KEE BIRA DHAABBADHUUF FOYYEFFAMA



DALAGDOOTNI MAGAALAA DAMEE QOPHII FI DAGAAGINAA FI DAMMEEN GANDEELEE MAGAALATTIF ADEEMSA NI HORDOFAN AKKASUMA DAMEELEE JIRTU CUFA WALIIN NI DALAGANI:- ISAANIS Seattle Parks and Recreation and the

HOGGANTOTNI MAGAALAA KEESSATTI GALII FI WAAN GANDIILEE BARBAACHISU AKKA QOPHII MAGAALATTII WAA HEDDU UF KEESSA QABU WALIIN WAL-MADAALUUF NI YAALAN, KUNIS:-HAWAASA, QILLEENSA EEGGANOOF, HIREE DINAGDEE, NAGAYAA FI QABEENA HAWAASAA

KAABA Rainier Valley



MAYYAARI'AME NAANNAWA GARA GARAA KEESSA JIRAATU.



BAKKA MLK KARAA Holly (Othello)



HIRIYYOTNI GANDELEE BAKKA MLK KARAA Holly (Othello]HAWAASA BADHAADHAA, FAYYAA FI NAGAYAA

KAABA Beacon

HAWAASA SEENAA DHEERAA ADDAA KA GOSAA CALANQIFAMU."

QOPHIIN GANDAA ISIN WALIIN AANSA!

QOPHII ASII GADITTI HAWAASAAF GODHAME IRRATTI

COMMUNITY WORKSHOP Saturday, March 24th - 9 a.m. to 2 p.m. 7100 - 24 th Avenue S.

NORTH RAINIER VALLEY COMMUNITY WORKSHOP Saturday, March 21st – 9 a.m. to 2 p.m. 3013 S. Mount Baker Blvd.

NORTH BEACON HILL Saturday, March 28th - 9 a.m. to 2 p.m.

OLLAA KAM KEESSA AKKA JIRAATTU HIN BEETTUU? ITTI GAAFATAMTOOTA GANDIIL NAANOOLEE ADDA ADDAA

KANNIIN OLINNAMAA Yun Pitre Yun.Pitre@seattle.gov

Yun Pitre 206.233.2044 Steve.Louie@seattle.gov



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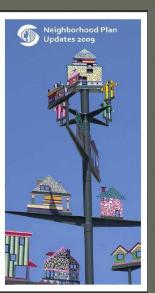
Sebhat Tenna

Outreach Strategic Advisor Department of Neighborhoods 206) 733-9977 sebhat.tenna@seattle.gov

Senior Planner Department of Planning and Development

(206) 615-1447 davidw.goldberg@seattle.gov Lyle Bicknell

Neighborhood Planning Manager Department of Planning and Development (206) 684-0783



POL -Translation

Successes -- POL Outreach Model

- Planning Outreach Liaison reached thousands (outreach >2,700; attendees >1,650; workshops =80)
- POL Model is relatively low in cost
- POL Model brought new people and fresh perspectives to the "City's" table
- A new approach to meeting venue selection
- Outreach was not only culturally more diverse than in past neighborhood planning efforts, but economically diverse as well
- Some participants engaged in a democratic process for the first time in their lives





Successes & Lessons Learned

Lessons Learned -- POL Outreach Model

- Maintaining the same level of outreach and engagement during the implementation and stewardship of the neighborhood plans
- Managing community expectations
- Negotiating cultural barriers and cultural norms
- Overcoming past disappointments with government
- Time intensive process
- Limited outreach tools for those who can't read and write in their own language





Successes & Lessons Learned

Barriers for the Chinese Immigrants to Participate in Civic Engagement

- Perception or no experience in civic engagement
- Language and culture barriers
- Lack of pertinent information
- Busy meeting short-term needs
- Uncomfortable to speak in public
- Do not realize their rights

Success of the Outreach

- Hundreds of Chinese engaged in Neighborhood Plan Update and Status Report workshops
- Some Chinese participants followed the Update process for the entire year and attended numerous meetings
- Some Chinese showed interests in continuing community engagement by attending Neighborhood Council and the Immigrant & Refugee Advisory Board
- The Chinese participants featured with social and cultural diversity



Feedback from the Chinese Community

- Appreciated the effort of the City
- Proud to be consulted in the NPU process
- Felt respected
- Eager to attend similar meeting in the future
- The workshops widened their perspectives
- Felt closer to the City and the neighborhood
- Realized their rights and responsibilities
- Willing to work with the City to make a better neighborhood



Workshops

NPU phase I (city-hosted) workshop



NPU phase II (POL-hosted)
 workshop at the community
 room of the senior housing



Notable Story From Chinese Community

- A couple of Chinese senior residents emotionally expressed that they were very appreciative of the opportunity to experience participation in the democratic process for the first time in their lives. They were so excited when they knew the City wanted to listen to them
- An old couple didn't know how to get to the workshop venue and asked their daughter to bring them to the workshop
- A housewife asked her husband to drive her to the workshop and babysit their little kids
- A Resident Council Chairman attended the morning workshop and rushed to the airport for the afternoon flight
- An old lady gave me a key chain to thank me for invite her to the workshop
- A group of elderly formed a carpool to the workshop
- An old lady walked to the workshop with her walking aids

Seattle's Neighborhood Planning

